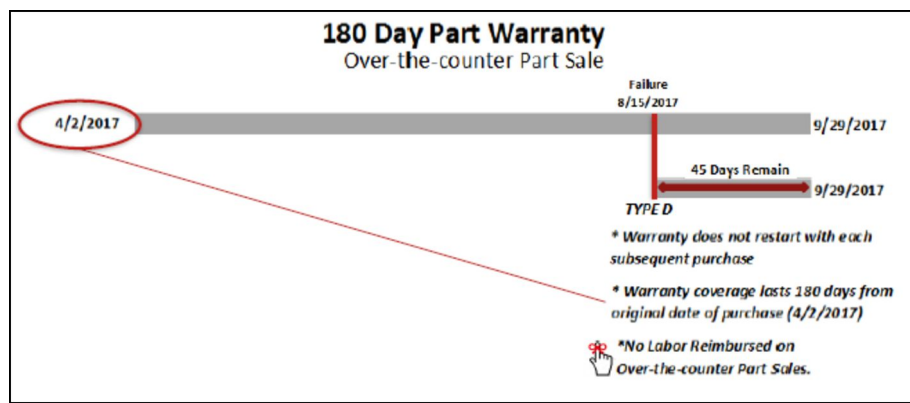


SERVICE / WARRANTY	SERVICE PARTS	
SERVICE PARTS WARRANTY AND COVERAGE	REV. DATE Jan 2019	

Over the Counter Sale

Part warranty start date begins at the time of sale as documented on the customer invoice. Failed parts claim are filed as Warranty type D for part reimbursement only, no labor. All warranty claims for failed part requires a copy of the invoice showing date of purchase, part number, customer name.

Example:



WM_CIH4301_2 2

DEFECTIVE NEW PARTS

Defective new parts are parts that are defective before installation or over-the-counter retail sale (concealed damage) may be submitted through eWarranty. Parts found to be defective during service repairs or parts found to be defective during or after retail sale are also to be submitted as a warranty claim.

Ship shortages or discrepancies on CNH Industrial Parts and Service invoice must be claimed immediately through the eParts Claim Processing Center , reference Section 6.7.2,**3-1**. Damaged parts found during the Dealer Delivery Inspection which apparently occurred in transit must be filed with the carrier,.

SERVICE PARTS LABOR REIMBURSEMENT

Labor will be allowed on service parts warranty claims when the part was originally installed by an authorized CNH Industrial dealer on a CNH Industrial unit.

Labor is not allowed for service parts warranty claims when the part was originally installed by the retail customer or installed on non-CNH Industrial equipment.

SERVICE / WARRANTY	SERVICE PARTS	
SERVICE PARTS WARRANTY AND COVERAGE	REV. DATE Jan 2019	

WARRANTY COVERAGE BY PRODUCTS



Description	Warranty Period	
	New	Remanufactured
All products not listed below	180 Days	180 Days
Engines and Components		
Replacement Engines and Long Blocks	12 Months	24 Months
CDC and Perkins Engines (sold with fuel system)	24 Months	24 Months
Short Blocks	180 Days	12 Months
High Pressure Fuel Pumps and Kits	12 Months	12 Months
Fuel Injectors	180 Days	12 Months
Turbochargers	180 Days	12 Months
Driveline		
Complete Axles	180 Days	12 Months
Clutches (dry and wet)	12 Months	12 Months
Final Drives	180 Days	12 Months
Idler and Roller Wheels	180 Days	12 Months
Torque Converters	180 Days	12 Months
Torque Amplifier with Sprag Clutch or Mechanical Diode	180 Days	24 Months
Mechanical Diode in a Torque Amplifier (when originally installed by a CNHi dealer prior to Jan 1, 2011)	10 years	N/A
Electrical		
Alternators, Generators, Starters	180 Days	12 Months
Controllers, ECUs, Instrument Clusters	180 Days	12 Months
Transmissions and Gearboxes		
Transmissions (includes Mechanical, Power Shuttle, and Power Shift)	180 Days	12 Months
Rotor drives	24 Months	24 Months
Wobble boxes	180 Days	12 Months
Hydraulics		
Cylinders, Motors, Pumps, Valves	180 Days	12 Months
Hydrostatic pumps and motors used in combines and cotton pickers	24 Months	24 Months
Miscellaneous		
Buckets (excavator)	180 Days	12 Months

SERVICE / WARRANTY	SERVICE PARTS	
SERVICE PARTS WARRANTY AND COVERAGE	REV. DATE Jan 2019	

Description	Warranty Period	
	New	Remanufactured
Buckets (backhoe, skid steer and compact track loader)	180 Days	N/A
ECI proportional fan drive kit	12 Months	N/A
Precision Planting Products	12 Months	N/A
A/C compressors	180 Days	12 Months
Irrigation Power Units	24 Months/ 2,000 Hours	24 Months/ 2,000 Hours
Hand Tools	Lifetime	N/A
Twine and Net Wrap (See note 1)	12 Months	N/A
Batteries (See note 2)	12 Months	N/A
Gold Value parts (See note 3)	12 Months	N/A

NOTE 1:

Twine and net wrap are warranted by the manufacturer. The warranty period starts on date of purchase from CNH Industrial.

8-1 Batteries detailing battery warranty coverage.

NOTE 2:

Reference Section 6.8.3, **8-1** detailing battery warranty coverage.

NOTE 3:

No labor paid on Gold Value parts failure. Gold value parts must not be used for a warranty repair except for replacing a Gold Value part failure. For Gold Value parts found defective 'out of the box' prior to installation, reference Section 6.7.2, **3-1**.